



Fighting and water supply

A message for fire fighters

Before you hook into the water supply call us 24/7 on **13 13 75**

What to do in an emergency...

Before you hook into the water supply system, **call us on 13 13 75** (24/7). If we know where you're headed, we may be able to help maintain supply or provide an alternative location that has better pressure.

Unfortunately, there is no guarantee that we can prolong water supply or pressure, and experience has shown that once a town is threatened, supply and pressure are at risk.

Hydrant location – if you are unsure where the closest hydrants are located, please contact DFES or our Operations Centre on 13 13 75, who will provide you with the exact locations.

Testing – if you intend to test hydrants in your area, please let us know first, in the event of any discoloured water complaints from nearby properties.

Broken hydrants – any issues with hydrants should be reported up through DFES. DFES will contact Water Corporation and a work order will be actioned immediately.

Reminder to the community – help us spread the word that people cannot rely on mains water during a bushfire due to the risk of power cuts, fire damage and extreme demand.

